

TITLE: FACILITY SUPERVISOR

LOCATION: IKOYI, LAGOS

APPLY TO: adminhr@thegeorgelagos.com with your CV with the subject line: FACILITY SUPERVISOR

ABOUT THE GEORGE

The George is a privately owned five-star luxury hotel in Ikoyi, Lagos – Nigeria. A signature hotel where the astute traveler will experience home away from home with 61 well designed, opulent en-suite rooms, ranging from classic rooms to penthouse suites with fittings and facilities of exceptional quality. The George is operated by a team of seasoned professionals with experience in delivering hospitality services at International Standards. At The George, we value Integrity, Details, Excellence, Aspiration and Style. Our mission is to provide the most unique and memorable hotel experience for our guests through the provision of an unsurpassed level of service using the finest facilities. Our goal is to provide the best in service, innovation, quality, design and craftsmanship.

ABOUT THE ROLE

We are looking for an OUT OF THE BOX Supervisor to join our Facility team. Responsibilities include supervising the line staff to maintain and repair electrical, plumbing, generator, public area and other building systems in the hotel. We would like to meet you, if you fully understand how to manage a hotel facility.

KEY RESPONSIBILITIES

- Maintain the facility and equipment by conducting physical inspections on a regular basis
- Report maintenance issues and organize schedules and assign work activity for the line staff
- Take prompt corrective action as necessary
- Ensure that the physical plant is operating in a safe, efficient, and orderly fashion
- Determine if work should be done internally or through external contractors
- Carry out the appropriate preventive maintenance programme
- Assign work orders by priority, and delegate duties and supervise work
- Respond to guest complaints and department service requests promptly
- Achieve the best price and suitability of product by appropriately selecting from available vendors
- Maintain inventory level thresholds based on budget and availability of supplies
- Maintain logs and journals for all utilities, reviews meter readings and regulate controls
- Supervise employees' functions, including contractors

KEY QUALIFICATIONS & PROFILE

- Degree in Facility Management or related with passion for the job
- Minimum of 5 years proven work experience as Facility worker in a hotel
- Have attention to detail, efficient, integrity, organised, dedicated and understand teamwork
- Must be a good negotiator and is safety and quality oriented
- Must be proactive with good time management skills and professional work ethics
- Familiar with building systems including HVAC, electrical, plumbing etc.
- The candidate should not be above 50 years old
- Computer literate

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