



TITLE: ROOM ATTENDANT
LOCATION: IKOYI, LAGOS
APPLY TO: adminhr@thegeorgelagos.com with your CV with the subject line: ROOM ATTENDANT

ABOUT THE GEORGE

The George is a privately owned five-star luxury hotel in Ikoyi, Lagos – Nigeria. A signature hotel where the astute traveler will experience home away from home with 61 well designed, opulent en-suite rooms, ranging from classic rooms to penthouse suites with fittings and facilities of exceptional quality. The George is operated by a team of seasoned professionals with experience in delivering hospitality services at International Standards. At The George, we value Integrity, Details, Excellence, Aspiration and Style. Our mission is to provide the most unique and memorable hotel experience for our guests through the provision of an unsurpassed level of service using the finest facilities. Our goal is to provide the best in service, innovation, quality, design and craftsmanship.

ABOUT THE ROLE

We are looking for an experienced Room Attendant to provide guests with the highest standards of service in all housekeeping and related guest service areas. We are looking for someone with passion for cleaning and who fully understand how to ensure that a clean linen supply is safely, securely and hygienically maintained.

KEY RESPONSIBILITIES

- **General:** Have knowledge of the facilities and resources of the establishment and knowledge of the guests in-house at any given time to satisfy guests requests
- **Housekeeping:** Service guest bedroom areas, clean floors, handle and store cleaning equipment etc.
- **Guest Service:** Communicate verbally, provide guest information, facilitate complaints
- **Evening Housekeeping Operations:** Turndown service, VIP requests
- **Working Environment:** Liaison between Housekeeping and other departments in the establishment, maintain a safe, secure and hygienic working environment and maintain good health, hygiene and professional appearance

KEY QUALIFICATIONS & PROFILE

- Minimum of High school certificate
- Minimum of 5 years proven work experience in a 5-star hotel
- Have attention to detail, efficient, integrity, organised, dedicated and understand teamwork
- Must be well groomed, obedient, enthusiastic, have good physical health and a professional
- Must be proactive, flexible, efficient and has stamina and ability to work with chemicals
- Communicate effectively and clearly in English language
- The candidate should not be above 35 years old